

**hill country
village**

421 TEXAS

hill country entertainment (HCE)

SPECIAL EVENTS POLICY, TERMS AND CONDITIONS

Hill Country Entertainment (HCE), on behalf of Hill Country Village and 421 Texas, thanks you for selecting one of our premier venues for your special event. We offer unparalleled service and catering to create a customized and unique experience. The following information will provide you with our current policies and procedures. Should you have any special requests or questions please feel free to contact us.

LIABILITY

Hill Country Entertainment (HCE) reserves the right to inspect and control all functions. The Client shall be liable for any loss or damage to HCE's property caused by the client or the client's guests while on HCE property. Client is responsible for their guests' actions. The Client will purchase event insurance for HCE property, cost of cancellation and other liabilities. Hill Country Entertainment (HCE) will only be liable to the Client and/or persons attending the function for injury to persons or loss or damage to property where to the extent that it has been negligent or deliberately at fault but otherwise will be under no liability to them whatsoever. HCE assumes no responsibility for guests before, during or after the event.

VALUABLES

HCE is not responsible for any loss of valuables except due to the negligence or deliberate fault of HCE, its employees or agents.

DEPOSIT AND CANCELLATION POLICY

To reserve your event date with Hill Country Entertainment (HCE) your contract must be signed and confirmed with a deposit. The deposit is \$500.00 for Hill Country Village and \$750.00 for 421 Texas.

For conferences, catering and events where HCE is holding a confirmed booking, the deposit will be refunded only if cancellation is received 90 days prior to event and HCE rebooks the date. Any deposits will be forfeited, as a cancellation charge, if cancellation occurs. If all rooms are re-booked, no cancellation charge will apply.

CONFIRMATION OF FINAL NUMBERS

An estimated number of guests must be sent to the HCE office 14 days prior to the event. Final number of guests must be confirmed to the HCE office five (5) working days prior to the event.

If at least two (2) weeks notice is given in advance of the event date, a reduction of the estimated number of guests by 15% can be made without any charge. If there is a drop of more than 15% after the 2 week deadline, HCE will charge for numbers confirmed or number of attendees, whichever is greater.

Mailing Address
8320 Line Avenue
Shreveport, LA 71106

Telephone
Dick Grieder 318.868.6267
Bill Kelly 870-917-9796

FAX
318.868.2914

Email
dickgrieder@shreve.net
billkelly@hillcountryvillage.net

Initial Below

MENU PLANNING

Selection of menu items must be finalized a minimum of 2 weeks in advance of event.

A guarantee of reservations is required 2 weeks in advance of the event. In the absence of a guarantee, the original number of guests on the contract will be used. You will be billed for the number guaranteed or the actual number in attendance, whichever is greater.

The Chef prepares 5% over the guarantee of reservations.

No food or beverage of any kind may be brought onto any HCE premise without HCE management approval, except wedding cake, which shall be deemed approved. HCE reserves the right to add service and gratuity for the service of any approved outside food or beverage, excepting wedding cake, which service and gratuity have been included already in price determination.

DECORATING AND DAMAGES

All decorations are the responsibility of the Client including flower arrangements, centerpieces, candles, etc. Any personal property belonging to the Client, guests or third party is at the sole risk of the Client. HCE shall not be liable for loss or damage to such property.

All vendors providing service for your event must use the entrance at the back of the building. It is the Client's responsibility to inform vendors of building policy.

No nails or decorations shall be used that will in the ordinary course of their use damage walls, ceilings, paint, plaster, wood work or furnishings (such as permanent adhesives). The Client agrees to reimburse HCE for fair market value of any damages or loss caused to HCE premises by vendors, Client or guests attending the event.

Throwing rice, confetti, birdseed or flower petals is not permitted inside or outside of any HCE venue without HCE management approval.

Client shall remove its decorations within three (3) days of the event and shall communicate with HCE as to when it will be at HCE's property to remove same.

GENERAL

HCE has taken all reasonable steps to ensure that the information contained in brochures, leaflets and advertisements is accurate, and reserves the right to alter, substitute or withdraw any service, facility or amenity without prior notice if necessary at anytime unless to do so would cause HCE to be materially unable to perform the obligations herein contemplated and with reasonable notice to the Client.

HCE will take all reasonable steps to fulfill the reservation to the best of its ability and in accordance with details provided. However, it reserves the right to provide alternative services of at least equivalent standard.

CANCELLATION BY HILL COUNTRY ENTERTAINMENT

HCE reserves the right to cancel the booking if:

- The Client becomes insolvent or enters into liquidation or receivership.
- HCE or any part of it is closed due to circumstances outside of its control.
- The Client is more than 30 days in arrears with any payments to HCE.
- The booking might prejudice the reputation or cause damage to HCE. In such event, HCE will refund any advance payment made but will have no further liability to the Client.

CONDUCT

In order to be served alcoholic beverages, a valid identification is required. Any person becoming intoxicated or under the influence of intoxicants or illegal drugs while at any HCE venue, or bringing intoxicants or illegal products on the premises will be asked to vacate venue immediately.

SITE RESERVATION

Site rental fees are for a four (4) hour event. Events booked for additional time is billed at \$150 per hour.

Event Date	Event Times	Event name	Approx # Guests
Contact #1		Contact #2	
Cell Phone	Home/Work	Cell Phone	Home/Work
Email		Email	
Address, City, Zip		Address, City, Zip	
Event Type	Venue	General Fees	Food and Beverage Service
<input type="checkbox"/> Wedding <input type="checkbox"/> Reception <input type="checkbox"/> Rehearsal <input type="checkbox"/> Dinner <input type="checkbox"/> Banquet <input type="checkbox"/> Party	<input type="checkbox"/> 421 Texas <input type="checkbox"/> Hill Country Village <input type="checkbox"/> Main Building <input type="checkbox"/> Flagstone Patio <input type="checkbox"/> Country Store <input type="checkbox"/> Bungalow	<input type="checkbox"/> Site rental <input type="checkbox"/> Misc rentals <input type="checkbox"/> Clean up fee (throws) <input type="checkbox"/> Servers <input type="checkbox"/> Bartenders <input type="checkbox"/> Sheriffs (Service staff included in 421 Texas site rental)	<input type="checkbox"/> Beer <input type="checkbox"/> Wine <input type="checkbox"/> Mixed drinks <input type="checkbox"/> Soft drinks <input type="checkbox"/> Bottled water <input type="checkbox"/> Tea <input type="checkbox"/> Coffee Food service per person <hr/> Service charge/gratuuity 15% minimum <hr/> Sales Tax 7.35% Hill Country Village 8.6% 421 Texas
Client responsible for flowers, cake, photographer, music and valet.			

DEPOSIT AND PAYMENT

It is my understanding and agreement that the deposit amount is \$_____ for _____ (venue) which is stated in the Deposit and Cancellation Policy of this contract. This amount will be deducted from the final bill.

- Please find a check payable to Hill Country Entertainment in the amount of \$_____
- Payment for final invoice will be made by check according to terms as stated herein.

I authorize the following credit card for payment of final billing if not paid within 2 weeks of invoice date:

CREDIT CARD NUMBER

CARD TYPE

EXP DATE

NAME LISTED ON CARD

CARDHOLDER SIGNATURE

Mailing Address
8320 Line Avenue
Shreveport, LA 71106

Telephone
Dick Grieder 318.868.6267
Bill Kelly 870-917-9796

FAX
318.868.2914

Email
dickgrieder@shreve.net
billkelly@hillcountryvillage.net

Initial Below

FEES AND PAYMENT TERMS

Food and beverage prices are subject to a 15% minimum service charge/gratuity.

Sales tax for food, beverage and service charge/gratuity for is 7.35% Hill Country Village. The sales tax rate is 8.6% for 421 Texas. It is required by law to tax the service charge/gratuity.

A \$100 clean up fee will be charged for throwing birdseed, confetti, rice or flower petals. HCE management must approve Client's selection of throw items.

Deposit will be credited on final billing.

Clients are required to prepay 100% of the estimated total one (1) day prior to the event. A final billing for consumption of alcohol, beverages and service charge/gratuity with sales tax is billed after the event.

The Client agrees to pay final invoice due to HCE within 2 weeks of the Invoice Date, which shall be the date on which the invoice was mailed or actually delivered to the Client. Client agrees to provide, as part of this contract, a credit card that will be used as a guarantee for final payment should Client fail to submit a check within the 2 week period.

HCE reserves the right to charge 3% on the outstanding balance of any invoice that remains unpaid by the due date and that is subsequently charged to the credit card on file.

On behalf of Hill Country Entertainment _____
EVENT COORDINATOR FOR HCE

I agree to the Terms and Conditions of Booking and Cancellation Policy as adhered to by Hill Country Entertainment

SIGNATURE

DATE

PRINT NAME

ORGANIZATION OR EVENT NAME

We look forward to providing you and your guests a memorable event. Should you have any further questions, please let us know. If all is in order, please indicate your approval with your signatures where indicated and by initialing at the bottom of each page. Please return, deposit included, as quickly as possible to confirm the booking of your event.

Sincerely,

Dick Grieder
Owner (HCE)
8320 Line Avenue
Shreveport, LA 71106

Bill Kelly
Executive Chef/Event Coordinator (HCE)
Hill Country Village
421 Texas

Mailing Address
8320 Line Avenue
Shreveport, LA 71106

Telephone
Dick Grieder 318.868.6267
Bill Kelly 870-917-9796

FAX
318.868.2914

Email
dickgrieder@shreve.net
billkelly@hillcountryvillage.net

Initial Below